



Patient, Caregiver, Family and Community Partnership and Engagement Strategy

THE STRATEGIC GOAL

“Empowering the diverse communities of East Toronto through inclusive engagement, and shared, informed decision making, to co-design integrated, accessible and better healthcare for all.”

THE GUIDING PRINCIPLES

Building Capacity
Inclusive

Partnerships
Timely Responsiveness

Trust and Transparency
Accountability

DOMAINS OF ENGAGEMENT

Direct Care

Program and Service Design

Policy and Strategy

LEVELS OF ENGAGEMENT

Inform

Consult

Involve

Collaborate

Empower

ENABLED BY

Internal

Culture and Values
Leadership and Governance
Infrastructure and Resources

External

Community Social Capital
Community' Perceptions of EHP
Sustainable Funding
Technology

