

ETHP Portal First Time Access Guide

(Microsoft Authenticator Registration)

**STEP 1: CLICK ON THE ETHP COLLABORATE LINK
IN YOUR WELCOME EMAIL.**

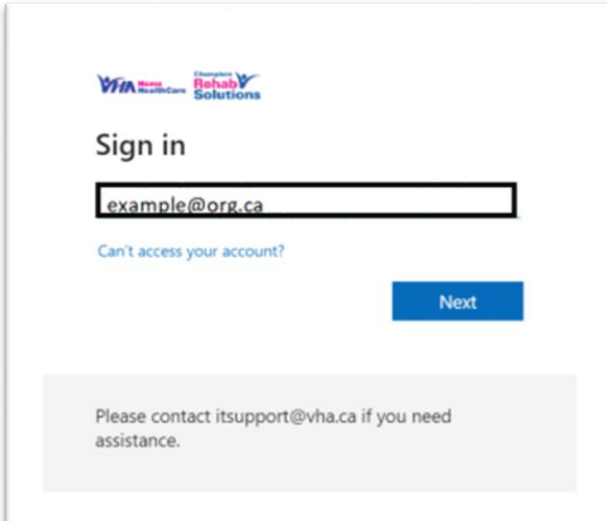
Dear

Welcome onboard! Your recent request for getting access to the 'ETHP Collaborate' Application is completed. You should now be able to access the application by clicking on the below link.

[ETHP Collaborate App](#)

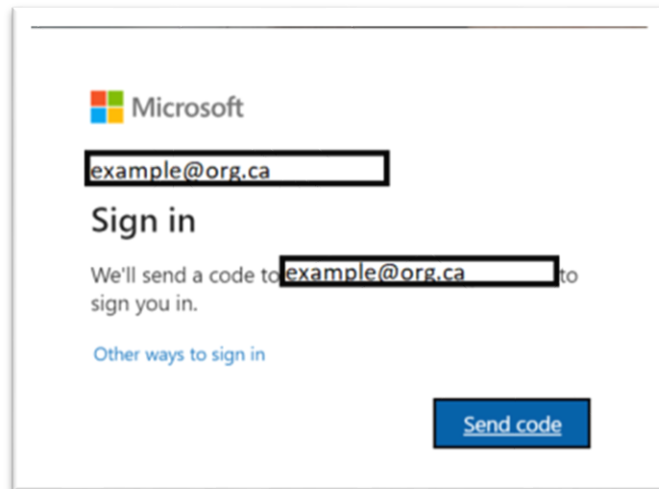
Thanks,
This is an auto generated email from ETHP Collaborate App.

**STEP 2: ENTER YOUR EMAIL ADDRESS AND CLICK
NEXT.**

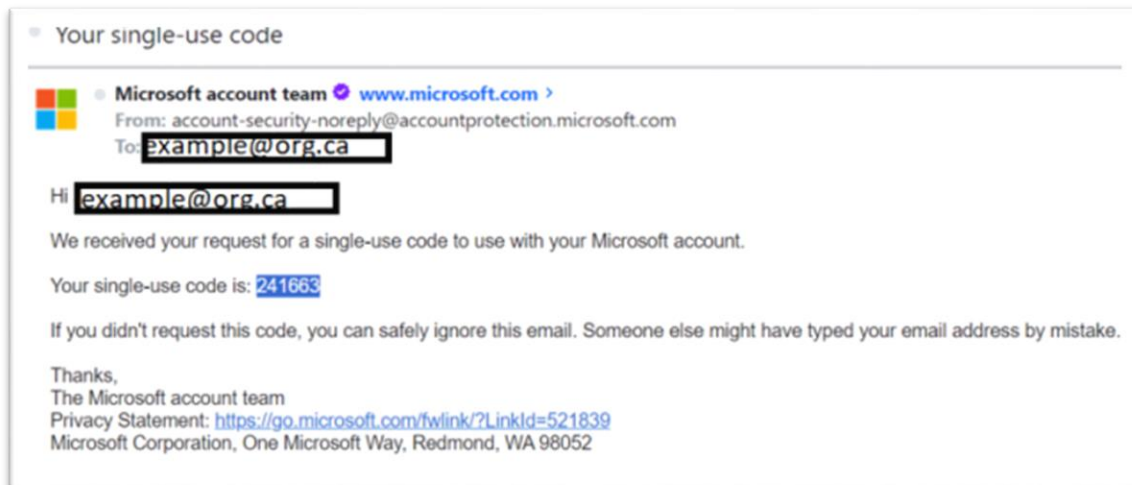


The screenshot shows the sign-in page for the ETHP Collaborate App. At the top, there are logos for VHA (Vitality HealthCare) and Rehabilitation Solutions. Below the logos, the text "Sign in" is displayed. A text input field contains the email address "example@org.ca". Below the input field, there is a link that says "Can't access your account?". A blue button labeled "Next" is positioned to the right of the input field. At the bottom of the page, there is a grey box containing the text: "Please contact itsupport@vha.ca if you need assistance."

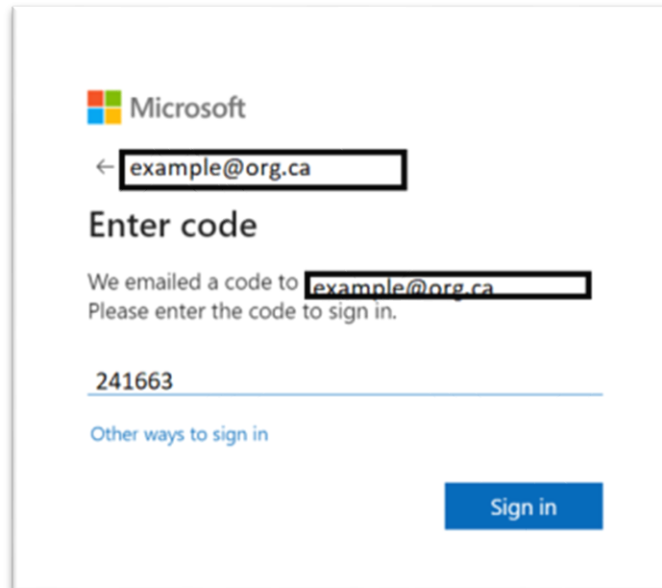
STEP 3: CLICK ON SEND CODE



STEP 4: CHECK YOUR EMAIL INBOX AND COPY THE SINGLE-USE CODE.



STEP 5: ENTER/PASTE THE SINGLE-USE CODE AND CLICK SIGN IN



Microsoft

← example@org.ca

Enter code

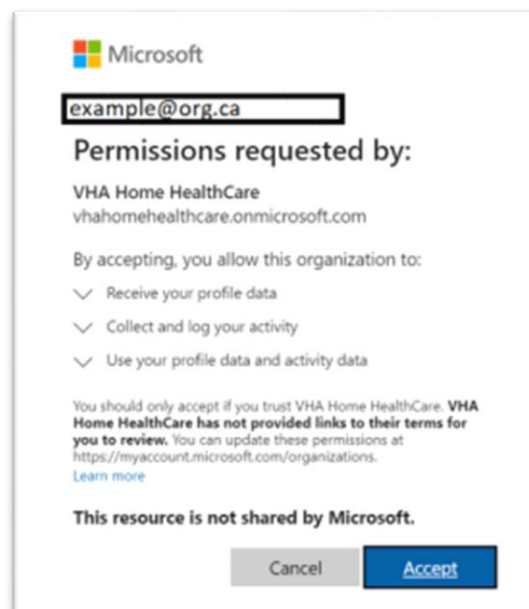
We emailed a code to example@org.ca
Please enter the code to sign in.

241663

[Other ways to sign in](#)

Sign in

STEP 6: CLICK ACCEPT FOR REQUESTED PERMISSIONS.



Microsoft

example@org.ca

Permissions requested by:

VHA Home HealthCare
vhomehealthcare.onmicrosoft.com

By accepting, you allow this organization to:

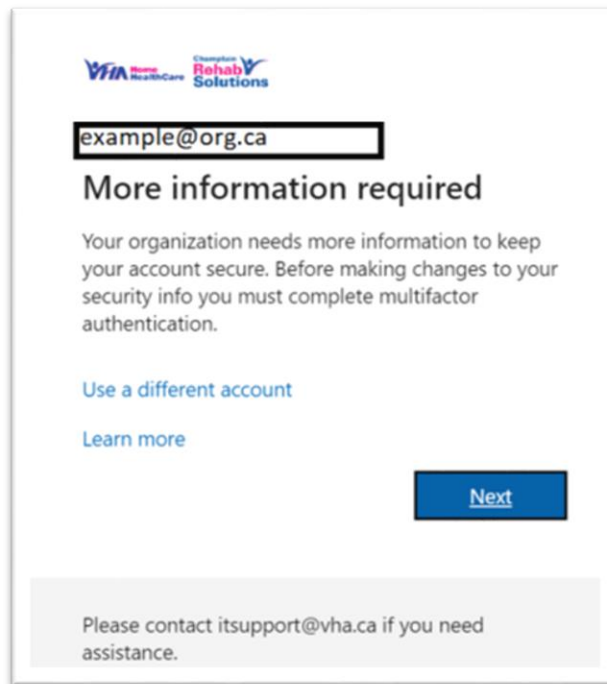
- ✓ Receive your profile data
- ✓ Collect and log your activity
- ✓ Use your profile data and activity data

You should only accept if you trust VHA Home HealthCare. VHA Home HealthCare has not provided links to their terms for you to review. You can update these permissions at <https://myaccount.microsoft.com/organizations>.
[Learn more](#)

This resource is not shared by Microsoft.

Cancel **Accept**

STEP 7: CLICK NEXT TO REGISTER MULTIFACTOR AUTHENTICATION.



VHA Home HealthCare **Champion Rehab Solutions**

More information required

Your organization needs more information to keep your account secure. Before making changes to your security info you must complete multifactor authentication.

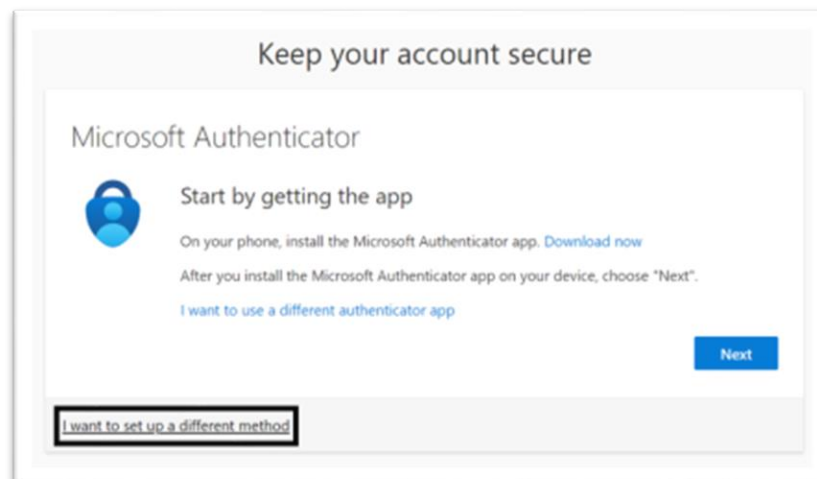
[Use a different account](#)

[Learn more](#)

[Next](#)


Please contact itsupport@vha.ca if you need assistance.

STEP 8: CLICK ON “I WANT TO SET UP A DIFFERENT METHOD”.



Keep your account secure

Microsoft Authenticator

 Start by getting the app

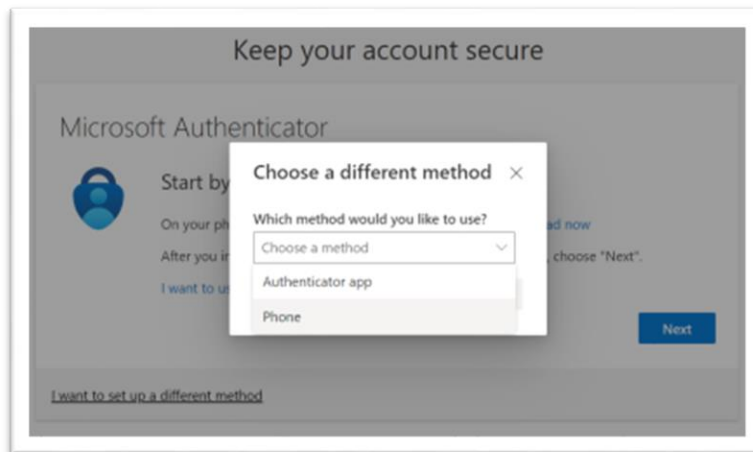
On your phone, install the Microsoft Authenticator app. [Download now](#)

After you install the Microsoft Authenticator app on your device, choose "Next".

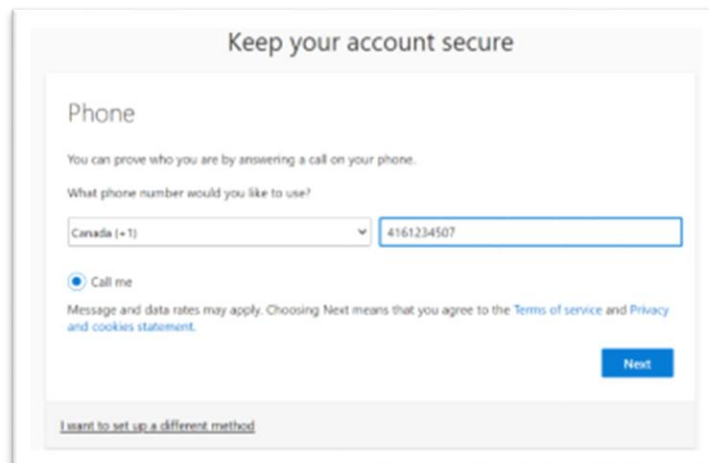
[I want to use a different authenticator app](#)

[Next](#)

STEP 9: CHOOSE PHONE METHOD AND CLICK CONFIRM.

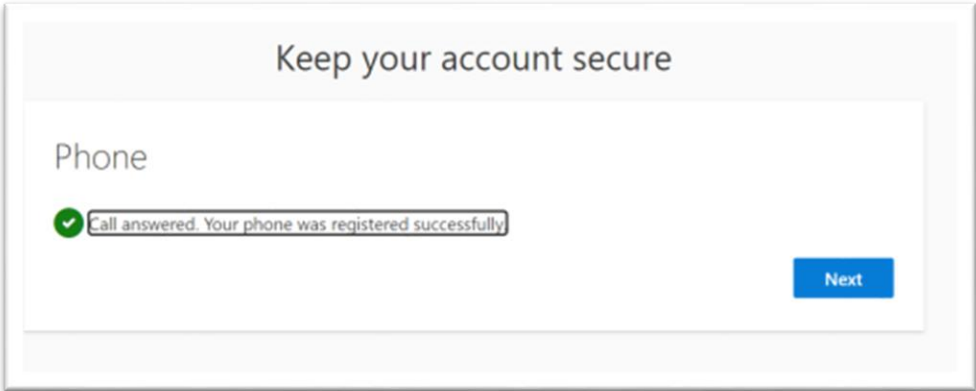
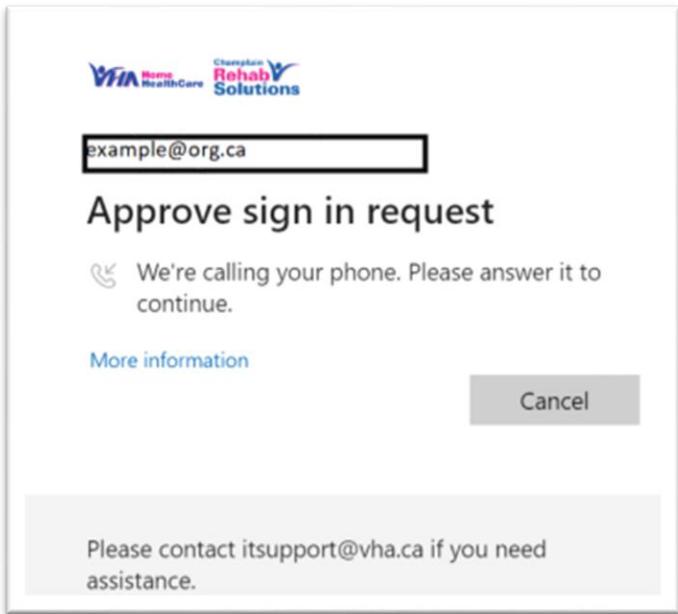


STEP 10: SELECT CANADA, ENTER YOUR MOBILE PHONE NUMBER AND CLICK NEXT.

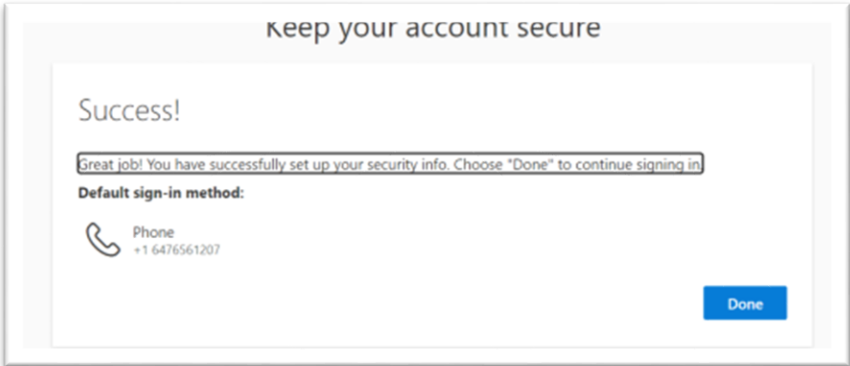


STEP 11: ANSWER THE PHONE CALL AND PRESS “#” FOR APPROVAL.

STEP 12: SUCCESSFUL PHONE REGISTRATION MESSAGE WILL APPEAR. CLICK NEXT.



STEP 13: ANOTHER CONFIRMATION MESSAGE FOR PHONE METHOD MFA REGISTRATION WILL APPEAR. CLICK DONE.



STEP 14: YOUR ETHP PORTAL HOME PAGE WILL LOAD.

