



East Toronto
Health Partners

ETHP Strategic Plan

Launched September 2025

What we will achieve in the next 5 years – building a strong foundation in primary care to support a healthier and more equitable East Toronto



Ensure every resident is connected to comprehensive primary care



Improve the health and well-being of our population by working with our communities and partners to redesign care

Build an integrated network of primary care, health and social care in every neighbourhood

What we will achieve with our strategy:

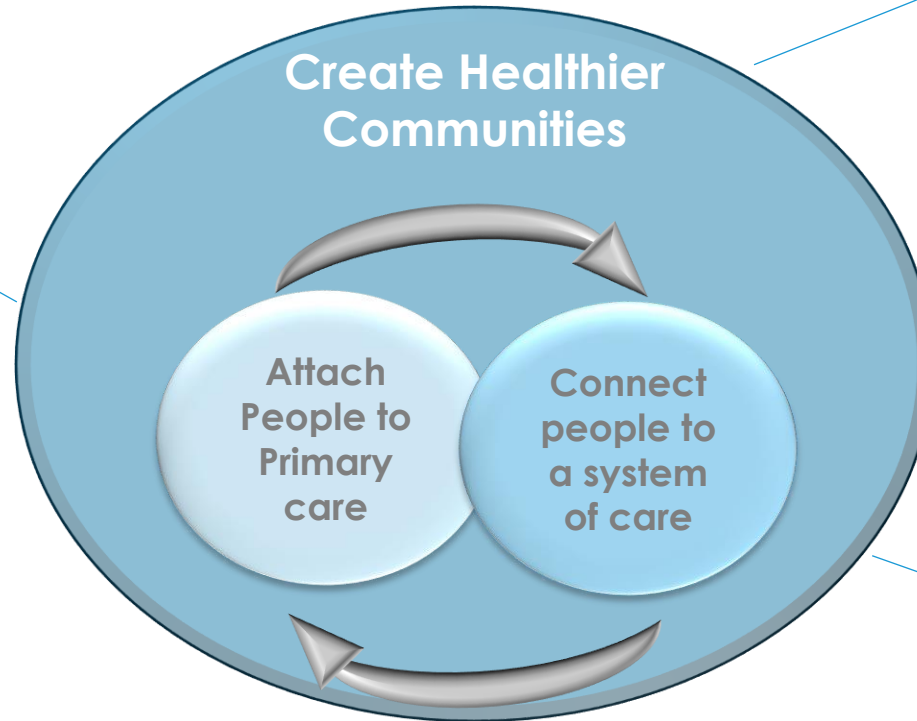
Health and social care partners across East Toronto have worked collaboratively for over 25 years to improve local health care. Together, as East Toronto Health Partners, we have committed to a shared purpose: *'Building a healthier and more equitable East Toronto – enabling every person and neighbourhood to thrive'*.

Our strategy is to improve the health and well-being of our population over the next 10+ years.

In the next 5 years, we will build a strong foundation in primary care to support a healthier and more equitable East Toronto.

Ensure every resident is connected to comprehensive primary care

100% of residents in East Toronto will have access to team-based primary care



Improve the health and well-being of our population

By working with our communities and partners to redesign care, we will reduce health inequities and improve health outcomes for the people of East Toronto

Build an integrated health home in every neighbourhood

Every community in East Toronto will have an integrated network of primary care, health and social care partners



How we will measure our progress

- Better integration of primary care, health services, and social supports
- Improved health outcomes and reduced health inequities for the people of East Toronto
- Improved system capacity and reduction in avoidable hospital care
- Greater focus on preventative care, with better support for people to manage their chronic illnesses
- Improved health and well-being across our front-line teams

How we will get there – our strategic priorities:

Building a healthier and more equitable East Toronto – enabling every person and neighbourhood to thrive

Enable an equity-based approach to population growth

Improve the health and well-being of our whole population by addressing the health and social impacts of demographic changes

- Strengthen our relationship with the City of Toronto and United Way to plan primary and community services for population growth and demographic changes in East Toronto
- Partner in advocacy for the key social determinants issues impacting our communities, such as affordable housing, employment, food insecurity, and climate change
- Create targeted programs and services in equity-deserving neighbourhoods and populations to bridge the equity gap and improve health outcomes for our lowest quintiles, including a specific focus on improving management for chronic illnesses and increasing supports to promote health and wellness
- Demonstrate improved population health outcomes and reduced healthcare disparities, supported by equity-based data and population health reporting

Build Systems and Structures that Connect Us

Create supporting structures that enable us to more effectively plan and deliver integrated care together, and with the people we serve

- Evolve our governance to support our strategy; demonstrate the impact of our collaborative governance, system leadership and shared accountability
- Launch a multi-year digital and data strategy to expand our use of shared and connected digital and communication systems
- Develop a shared health human resources strategy to better support the team members we have, and recruit and retain the people we need to deliver health and social care in East Toronto
- Develop EHP as a Learning Health System that combines data from multiple partners to improve planning, decision-making, and measurement of impact
- Demonstrate integrated clinical care and shared accountability to improve health outcomes for our population
- Develop a purposeful funding strategy to advance and sustain our innovations and transformation activities

Advance a connected and sustainable system centered around primary care

Provide every person in East Toronto with access to team-based primary care within integrated primary health neighbourhoods

- Partner with primary care on attaching every East Toronto resident to primary care within 5 years, with care that is person-centred and culturally appropriate
- Expand a primary health care neighbourhood/home to every East Toronto community that includes; co-design with community, redesigned home care services, and stronger integration of health and social care
- Expand our integrated community mental health services, with a specific focus on substance use support and youth mental health and wellness
- Expand our integrated care pathways for people with chronic illness, enabling people to better manage their own health
- Continue to develop our community navigation supports that connect people to care, including expanded navigation roles supported by digital systems
- Enhance hospital system capacity with an ALC and hospital avoidance strategy that includes greater integration and coordination across acute care, home care, primary care, and community care
- Hardwire 'one system' of care that spans our entire geography with resources that support change management and education for integrated care delivery

Collaborative governance and leadership

Community partnership to co-lead change

East Toronto Primary Health Neighbourhood Care

